**QUANTOCK MEDICAL CENTRE PATIENT PARTICIPATION GROUP**

# MINUTES OF MEETING HELD AT NETHER STOWEY LIBRARY

# Wednesday 13th September 2023

## PRESENT

Diane Faris (Chair), Helen Stacey (Practice Manager), Maggie Harlow, Elisabeth Woolcock, Bruce Roper, Susan Sidery, Terry Binding, Ian Faris (Minutes)

**APOLOGIES**

Helen Every, Geoff Every, John Friend, Sally Friend, Kate Hope, Sarah Bennett

## NEWS FROM THE QUANTOCK MEDICAL CENTRE

Patient numbers are up to 4,020, an increase of over 1200 in 18 years, 400+ in the last 12 months.

Bruce noted that the council uses different formulae for calculating additional infrastructure costs related to new housing. £127,000 is attributed to the school but only £23,000 for the Quantock Medical Centre. Helen has met with the parish council and will be meeting the Integrated Care Board on Thursday to discuss this discrepancy and other related issues.

Recruiting for a General Practice Assistant has begun.

Flu clinics will be held on 14 + 21 October. Vaccine is bought 12 months in advance but the government has changed the goalposts twice since then.

Qualifying age groups will be called in for Covid vaccinations to be delivered at Victoria Park. Booking will be on-line or via 119.

The additional services are well patronised. Our Mental Health Assistant will return after maternity leave (in 12 months).

Helen explained how the triage arrangements with the receptionist work, and why the receptionists have to ask patients about their conditions so that they can be seen by the most appropriate person as soon as possible

## NEW STAFF MEMBERS

Helen is looking at the cost advantages/disadvantages of employing another doctor, maybe part-time, instead of paying £1000 per day for locums – also to be discussed at the I.C.B. meeting in the near future.

## FUND RAISING/NEW EQUIPMENT

The Practice has a continued call for new equipment and possibly most patients will not realise the costs involved in the single use items that are used. One example is Pulse oximeters for babies are single use @ £40 each. £500 worth have just been bought.

When oxygen is used at the Practice this is replaced at a cost of approx. £200 each time.

Defib pads when used are replaces at a cost of £150 - £300 each time.

The defibrillator was sent off again re-certification but is back and OK now.

The Practice has received a number of generous donations for equipment since we discussed this at our last meeting which has really helped and is content with passive fund-raising for now.

## RESUS TRAINING

Resus training will be at 1430 Tuesday 19th September at the Church Centre.

## FFT FEEDBACK

Sound-proofing is still an issue. Provision of background music is being considered.

## ANY OTHER BUSINESS

Bruce and Terry praised Bridgwater hospital.

The Primary Care Network is based at Victoria Park, they will be offering various services including NHS Health Checks, blood test for Hospitals, ECGs, as well as Flue clinics and Covid Vaccinations in the coming months.

Elisabeth reported on the change to the walking group vis-a-vie the change in affiliation from the QMC to Stowey Walking rather than SASP.

## NEXT MEETING

Wednesday 6th December.

Meeting closed at 1150.