

# QUANTOCK MEDICAL CENTRE PATIENT PARTICIPATION GROUP

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## MINUTES OF MEETING HELD AT NETHER STOWEY LIBRARY Wednesday 11<sup>th</sup> September 2019

### PRESENT

Diane Faris (Chair), Helen Stacey (Practice Manager), Alison Hoare, Maggie Harlow, John Friend, Sally Friend, Sue Sidery, Jo Forest, Elizabeth Woolcott, Mary Reece, Ian Faris (Minutes)

### APOLOGIES

Bruce Roper

### MINUTES OF PREVIOUS MEETING (May 2019)

Read and agreed.

### CO-ORDINATING THE 'DEATH CAFÉ'

No progress by either Helen or Ian. Jo spoke to a solicitor but he has other commitments. Ian will try to redeem himself with his namesake. Sally will speak to Norma Frod re. potential dates in November at the library. Sarah Grandfield has said she will be happy to attend. Jo suggested letting other organisations e.g. W.I. know about the event beforehand to help spread the word.

### SUB-GROUP FEEDBACKS

#### Health Walks

6 yesterday but about 13 attendees quite common with a maximum of 16 on one day. The range of walks is being extended to provide variety. Elizabeth and Helen reported health success stories from attendees so very encouraging for the future. Lizabeth will help extend the publicity.

#### Singing Groups

Now relocated to a temporary home at Ian Ashley's house due to difficulties with the stable loft. Potential permanent venues still being investigated. Average 10+ attendees. The group will be singing carols at Coleridge Cottage this Christmas.

#### Gardening group

Still going and producing. Half the plot is fully planted, the other half is fallow. There are currently no fixed days or times for attendance. The one occasion a date and time was advertised no one turned up. Still waiting for Di and Ian to deliver the promised box-seat.

#### Arts and Crafts

Group will now meet 1<sup>st</sup> and 3<sup>rd</sup> Tuesday each month. There's a core of about seven but they rarely attend altogether. Helen distributed a small leaflet produced to promote it. There's a charge of £4pp which includes tea & biscuits. Many of the attendees now provide their own materials.

### UPDATE FROM QUANTOCK MEDICAL CENTRE

Flu vaccine dates are 12<sup>th</sup> and 19<sup>th</sup> October, 0845 - 1300. Four nurses will provide each day. Once again, supplies are being restricted particularly for the under 65/vulnerable category

but full supplies are already in stock for the over 65s and also for the pneumonia programme.

Katherine (nurse) has left the centre but Carolyn has now been allocated hours for phlebotomy.

Good results, once again, from the national patients survey.

John is now working in the dispensary on Mondays and Fridays and staffing levels overall are now looking more positive.

### **ANY OTHER BUSINESS**

Sue said that flyers were being distributed in Taunton from a local surgery advertising certain private services. Helen was not aware of this particular incidence but advised that, in general, surgeries should not promote private options for services available under the NHS during normal opening hours.

John, Sue and Mary all reported adult fitness installations near play areas in various parts of the country and wondered if such might be a possibility for Nether Stowey, next to the rec. perhaps. Helen will make enquiries.

### **NEXT MEETING**

The next meeting will be 1400 Tuesday 3<sup>rd</sup> December in the church centre, with tea, coffee and cakes to be provided by the group. Di will arrange an art display, Elizabeth will get some photographs of the walking group and Sally will organise similar from the gardening group. The singing group will provide entertainment!

The meeting closed 1140.