

**QUANTOCK MEDICAL CENTRE  
FRIENDS & FAMILY TEST (FFT) - FEEDBACK March 2018**

Thank you for your feedback to the practice, we had 24 responses (from our feedback forms on reception) in March from 797 attended appointments with a doctor (3% response).

We asked how likely you were to recommend our surgery to your friends and family:

- 23 Patients said they were Extremely likely (96% of respondents)
- 1 Patients said Likely (4% of respondents)

**Comments received have been really helpful**

**Lots of positive comment – Thank you:**

- I don't think you can improve the practice
- The practice is very good. I would recommend Dr Stone to everybody
- Always friendly. Give good advice. Always feel very comfortable. Clean. Staff very knowledgeable
- Great service and care & exceptional staff - we are so lucky!!
- I often hear of other people waiting days or weeks for appointments. This is never the case with Quantock Surgery
- Don't change anything
- Can always get an appointment. Nothing too much trouble
- Excellent. No change!
- Great service

**This information will be shared with our patients through posters, in our newsletters and on our website, and discussed at our Patient Group Meetings.**