**QUANTOCK MEDICAL CENTRE PATIENT PARTICIPATION GROUP**

# MINUTES OF MEETING HELD AT THE CHURCH CENTRE - 20 May 2014

## PRESENT : Bruce Roper, Molly Thompson, Bertie Shire, Helen Stacey (Practice Manager), Janet Russ, Kathy Peckham, Kate Hope, Ian Faris (Minutes). Louise Darwent was also welcomed to the group. Helen took the chair in Jill’s absence.

**APOLOGIES :** Apologies for absence were received from Jill Geisow resigned), Margaret Harlow (holiday), Diane Faris (birthday), Eric Coates (holiday).

## MINUTES OF PREVIOUS MEETING

Read and agreed, subject to certain spelling issues.

## MATTERS ARISING

Ian re-iterated his and Diane’s offer to share minutes/chair responsibilities when both attending future meetings.

Helen has spoken to a CPR trainer and he would be happy to attend a Saturday morning event. Helen and Louise will approach the local school and pub with a view to installing a defibrulator in each, with appropriate training sessions.

Carers Event – posters have been placed in shops and on the parish notice board. There has been a good response regarding stands for 7 June. Cathy suggested cakes not so popular at present and savoury food might be better. Helen requested feedback regarding Compass Carers Association.

Jill – all present confirmed their willingness to continue with the group. Alternative days/toimes for meetings were discussed but all agreed to no change for the time being. Helen suggested trying to introduce the group to other organisations: Cathy and Kate agreed to introduce the subject at a Day Centre meeting they would be attending the next day. Bruce suggested the parish council could be made aware: Helen will look into it.

## MEDICAL CENTRE UPDATE

Feedback regarding the new interactive web-site has been positive so Helen will extend the facilities available, including access to one’s own medical records.

There has been influx of new patients from Cannington which may be related to the retirement of one of the partners at that practice. Dr. Matthews seems happy with his visit to the group’s previous meeting: Helen will invite Dr. Stone to attend next.

All persons over 75 years of age should now be allocated to a named GP. In our case this should be either Dr. Matthews or Dr. Stone even though the former now works only part-time. This is because, although Dr. Spicer shares Dr. Matthews duties, she is not a partner. Helen is contacting all patients to advise accordingly.

All “potentially vulnerable” patients will also be contacted to ascertain their with a view to reducing “preventable” hospital visits.

Helen invited feedback from the group regarding any items of concern/interest. Bertie suggested reviving the “healthcare MOT” which had been introduced a few years ago. Helen said that this was being considered and East Quay have shown a positive response. She will advise on progress. Cathy raised an issue of response to e-mail comments which Helen will look into.

Helen offered to help Molly sign-up to the surgery web-site.

Bridgwater Bay Patient Group - Helen will arrange for Eric and Bruce to be included on the group’s circulation list in place of Jill.

Bridgwater Bay Health Federation – all the surgeries in the Bridgwater Bay area have been asked to review the patient/population needs in their areas. A small fund is available to work-up a plan for dealing with social isolation. The difficulties of converting this into something practical were discussed. Cathy suggested organisations such as Active Living may be worth contacting with a view to involvement.